



The Quality Control Training Course [QCTC]

Course Benefits

1. To gain an accurate understanding of the fundamentals of TQM activities practiced by Japanese companies.
2. To develop a clear awareness of the roles of managers in promoting TQM activities.
3. To develop the ability to make practical use of the mechanisms and techniques required in promoting TQM.

- Date : **20 February – 7 March 2025 (16 Days)**
- Venue : **AOTS Kansai Kenshu Center**
- Target Participants : **Managers and supervisors involved in the promotion of TQM/quality control activities in the manufacturing companies who have basic knowledge of the Seven QC Tools**
- Deadline : **19 November 2024 (Tue.)**
- Fee : This program is partly subsidized by Japanese Government. Please see **Program Outline** for details.

Contact Information

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Program Director

Dr. Toshiaki Nishi

Dean of the Faculty of Business Administration and Professor of the Department of Business Administration at Okayama Shoka University

Has completed doctoral course work at Osaka City University Graduate School of Science. A guest researcher at the University of Cincinnati. Has specialized in Quality Control and Management in organizations and companies. Has authored many books including "Basics and Procedures of TQM for Sustainable Growth (co-authored, available in Japanese only)" published by JUSE Press. Ltd in 2019.



Schedule(Tentative)

*All lectures/visits will be conducted in English.

L: Lecture, E:Exercise, V: Visit

Date	Morning		Afternoon
20 Feb (Thu.)	Orientation Opening Ceremony		L: Basics of TQM Activities
21 (Fri.)	L: TQM Promotional Methodology and QC Viewpoints / Mindset		E: TQM Promotional Methodology and QC Viewpoints / Mindset
22 (Sat.)	Day off		
23 (Sun.)	Day off		
24 (Mon.)	L: Formulation and Development of Policy		E: Formulation of QC Process Charts
25 (Tue.)	L: Establishing Production Systems		L: Case Study of Production System
26 (Wed.)	L: Process Control and Improvement		
27 (Thu.)	Study Tour	V: Cases of QC Circle Activities (1)	V: Cases of QC Circle Activities (1)
28 (Fri.)		V: Cases of QC Circle Activities (2)	V: Cases of QC Circle Promotion (2)
1 Mar (Sat.)	Day off		
2 (Sun.)	Day off		
3 (Mon.)	L: Human Resource Development by QC Circles		E: Creating Activation Plans of QC Circles.
4 (Tue.)	E: Experiential Learning on Exercise on Problem Solving and Continuous Improvement (QC Ball Game*)		
5 (Wed.)	•Using each technique in line with the QC story, practice problem solving and continuous improvement to improve the accuracy of the stopping position of golf balls launched from a launch pad * QC Ball Game : A group exercise where participants learn the QC problem solving approach while satisfying their competitive spirit (playful spirit) by playing a simple ball game as a group.		
6 (Thu.)	•Data Collection •Ditto / Data Analysis •Ditto / Problem Solving		
7 (Fri.)	E: Experiential Learning on Exercise on Problem Solving and Continuous Improvement (QC Ball Game) •Final Presentation		Overall Question & Answer Session / Closing Ceremony



AOTS Kansai Kenshu Center

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